**National Voucher Free School Meal Scheme Update 22 April 2020**

Free School Meals Useful Tips

Please find attached a link that will take you directly to the **DFE and Edenred Free School Meals FAQ** document which will provide you with further information and answers to possible questions you may have about this service – particularly when receiving e-codes and redeeming e-vouchers.

<https://www.edenred.co.uk/Documents/DfE/DfE_FreeSchoolMeals_ParentCarerFAQs.pdf>

When checking your emails for your e-code and e-voucher, please note that this will come from [noreply@edenred.co.uk](mailto:noreply@edenred.co.uk) . Remember to check both your inbox and junk mail folders for this email.

After receiving your 16-digit e-code you will need this to access [www.freeschoolmeals.co.uk](http://www.freeschoolmeals.co.uk) and choose your supermarket eGift card, which will be emailed to you. Currently, there is a waiting time of up to an hour on this website, due to the volume of vouchers being issued nationally.

If you are experiencing any issues with this service, please do not hesitate to contact Edenred directly by emailing [freeschoolmealsparentscarers@edenred.com](mailto:freeschoolmealsparentscarers@edenred.com) .