Enrolment FAQs.

**Will enrolment be virtual or on site?**

You will have the choice to either enrol at the College or virtually, you will be able to make your preference on your enrolment portal.

**When will I enrol?**

You will be invited to complete your enrolment from Thursday 12 August.

**Who can I bring with me to enrol?**

We ask that where possible you only bring one accompanying adult with you if completing your enrolment at College.

**Will I need to wear a face covering?**

You will be required to wear a face covering at all times unless you are exempt when inside the College.

**I’ve not got the grades I was hoping for – what do I do?**

Don’t worry! Once you have provided your grades a member of our team will be able to offer you alternative options and let you know which courses are available to you.

**I have changed my mind about the course I want to study at College – how do I change this?**

You can change the course you have applied for at any time by logging into your portal account and adding a new application. Alternatively, please email contact the Admissions Team using the contact form below.

**I’ve applied for an Apprenticeship but haven’t got an employer. What do I do now?**

We understand that, due to the impact of the current pandemic on businesses, there aren’t as many Apprenticeship vacancies on offer as there usually would be at this time. Rest assured that our team will do everything they can to help you secure employment during this time, but if this can’t happen before September, we will be able to offer you a place on a suitable College programme aligned with your career aims.

**I can’t access my online enrolment portal?**

Watch our video [HERE](https://www.youtube.com/watch?v=LUlU-LlRbWI) on how to access your enrolment portal.

**I changed my password and can’t remember it?**

To access your online account, you will need to visit [https://portal.mis.nelsongroup.ac.uk](https://gbr01.safelinks.protection.outlook.com/?url=https%253A%252F%252Fportal.mis.nelsongroup.ac.uk%252F&data=04%257C01%257CNina.Orrell%2540NelsonGroup.ac.uk%257Cb39717f6b8dd4768c64208d9358e2209%257Cec8185ce4f05448b828746c0185766e2%257C0%257C0%257C637599706831468028%257CUnknown%257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%253D%257C1000&sdata=BRxbj1UJcsBcVVj3RKKGmLScZrsialnt0h9UaFfDkJw%253D&reserved=0). Once you have entered your email address please click reset your password and you will be sent a link via email to reset your password.

**What happens when I’ve completed my enrolment?**

Following your successful enrolment, you will be sent details of how to access your pre-induction resources.

**When will I get my timetable and College ID?**

You will be given your timetable as part of your induction. You will be given your ID on your first day.

**To get started, see if you can guess which celebrities had these jobs.**

1. **Which celebrity first worked as a cleaner?**a. Johnny Depp
b. Boris Johnson
c. Jennifer Aniston
2. **Which celebrity first worked as a clown?**a. Tom Cruise
b. Hugh Jackman
c. David Beckham
3. **Which celebrity first worked sorting the post in an office?**
**a.** Barack Obama **b.** Simon Cowell **c.** Jennifer Lopez
4. **Which celebrity first worked as a doughnut seller?**
**a.** Jennifer Lopez **b.** Madonna
**c.** Ed Sheeran
5. **Which celebrity worked as a sales assistant in Gap Clothing store?
a.** Lady Gaga **b.** Kanye West **c**. Kim Kardashian

**Answers to follow. How did you do?**